

Symantec Client Management Suite 7.1

The *Symantec Client Management Suite 7.1* is a class designed for the professional tasked with installing, configuring, maintaining and using the core solutions in the Client Management Suite (CMS). This course consists of a 4 day instructor-led, hands-on class focusing on the daily tasks administrators perform to manage computers using the CMS. Attendees will learn how to install and configure the CMS solutions. Attendees will also learn how to use core processes including: collecting inventory, delivering software and patching Windows based operating systems. Additionally, attendees will also learn how to use reporting features in CMS to track and monitor their environment, from viewing inventory data to deploying patches and software packages to managed computers.

It is highly recommended that attendees attend the following course as a pre-requisite:

- Symantec Management Platform 7.1 (5 days)

Delivery Method

Instructor-led training course

Duration

4 days

Course Objective

By the end of this course, you will be able to:

- Install and configure the core solutions.
- Install the core solution plug-ins on managed computers.
- Configure schedules to automatically deliver packages and tasks to client computers.
- Install Workspace Virtualisation, and deploy and manage software applications using layers.
- Configure inventory collection.
- Configure and deploy Windows patches.
- Use pcAnywhere remote control to manage computers from the Console.

Who Should Attend

This course is designed for system administrators, engineers, consultants and system architects.

Prerequisites

You should have basic working knowledge of Microsoft Windows and networking concepts including: LANs, network adapter cards, drivers and operating systems; familiarity using VMware is helpful but not required.

It is highly recommended that attendees attend the Symantec Management Platform 7.1 (5 days) course as a pre-requisite.

Logistics

This training course can be delivered onsite at the customers' location using customer supplied equipment and software. Attendees will receive a training guide as presented during the training.

Details of hardware and software requirements will be provided. Full provision of the classroom environment can be supplied at additional cost with quotation available upon request.

Next Step...

Having completed this course, candidates wishing to extend their knowledge of the Client Management Suite should now be looking to attend the **Symantec Deployment Solution 7.1** course.

Hands-On

This course includes practical exercises that enable you to test your new skills and begin to transfer them into your working environment.

COURSE OUTLINE

Client Management Suite 7.1:

Introducing Client Management Suite 7.1

- What is Client Management Suite 7.1?
- Client Management Suite Components
- Symantec Management Platform Concepts
- How the Symantec Management Platform Works

Installing Client Management Suite

- Installation Requirements
- Using Symantec Installation Manager
- Installing Client Management Suite

Using the Symantec Management Console

- Accessing the Symantec Management Console
- Familiarising yourself with the Symantec Management Console
- Customising the Symantec Management Console

Software Management Framework

- What is the Software Management Framework?
- Software Management Framework Components
- Defining the Software Library
- Using the Software Catalog

Inventory Solution

- Inventory Solution Overview
- Gathering Inventory Data
- Standalone Inventory Packages
- Custom Inventory
- Targeted Software Inventory
- Baseline Inventory
- Application Metering

Software Management Solution

- Using Software Delivery
- Using Quick Delivery
- Using Managed Software Delivery
- Software Portal
- Managing Applications
- Symantec Workspace Virtualisation
- Legacy NS6 Packages
- Package Delivery
- Viewing Reports

Patch Management Solution

- Features
- Core technology Review
- Patch Management Functions and Terminology
- Configuring Patch Management Solution
- Installing the Software Update Agent
- Patch Remediation Center

pcAnywhere Solution

- Introducing pcAnywhere
- Installing Symantec pcAnywhere Solution
- Initiating a pcAnywhere Session
- Managing a pcAnywhere Session
- Configuring pcAnywhere Settings

Deployment Solution Overview

- Introducing Deployment Solution
- Imaging Overview
- Scripted Operating Systems Installation Overview
- PC Transplant Overview
- Deployment Solution Components Overview
- Deployment Solution Tasks Overview