

Client Management Suite 7.5 Administration

The *Symantec Client Management Suite 7.5 Administration* class is designed for the professional tasked with installing, configuring, maintaining and using core solutions in Client Management Suite (CMS). This course consists of a 4 day instructor-led, hands-on class focusing on the daily tasks administrators perform to manage computers using CMS. Attendees will learn how to install and configure CMS solutions. Attendees will also learn how to use core processes including: collecting inventory, delivering software and patching Windows based operating systems. Additionally, attendees will also learn how to use reporting features in CMS to track and monitor their environment, from viewing inventory data to deploying patches and software packages to managed computers.

It is highly recommended that delegates attend the following course as a prerequisite:

- Client Management Suite 7.5 Implementation (5 days)

Delivery Method

Instructor-led training course.

Duration

4 days

Course Objective

By the end of this course, you will be able to:

- Install and configure the core solutions.
- Install the core solution plug-ins on managed computers.
- Configure inventory collection.
- Configure schedules to automatically deliver software packages and tasks to client computers.
- Install Workspace Virtualisation, and deploy and manage software applications using layers.
- Configure and deploy Windows patches.
- Use pcAnywhere remote control to manage computers from the Console.

Who Should Attend

This course is designed for system administrators, engineers, consultants and system architects.

Prerequisites

You should have basic working knowledge of Microsoft Windows and networking concepts including: LANs, network adapter cards, drivers and operating systems; familiarity using VMware is helpful but not required.

It is highly recommended that delegates attend the Client Management Suite 7.5 Implementation (5 days) course as a prerequisite.

Next Step...

Having completed this course, delegates wishing to extend their knowledge of Client Management Suite should now be looking to attend **Deployment Solution 7.5** (4 days).

Logistics

This training course can be delivered on-site at the customers' location using customer supplied equipment and software. Attendees will receive a perfect bound training guide as presented during the training.

Details of hardware and software requirements will be provided. Full provision of the classroom environment can be supplied at additional cost with quotation available upon request.

Hands-On

This course includes practical exercises that enable you to test your new skills.

COURSE OUTLINE

Client Management Suite 7.5 Administration:

Understanding the Client Management Suite

- Benefits of CMS 7.5
- What's new in CMS 7.5?
- Components of CMS
- Relationship between products

Installing and Configuring Client Management Suite

- Becoming familiar with installation requirements for Symantec Management Platform
- Learning about Symantec Installation Manager
- Installing core components on Win/Linux/Mac
- Installing and configuring component plug-ins

Inventory Solution

- Inventory Solution overview
- Gathering inventory data
- Standalone inventory packages
- Custom inventory
- Baseline inventory
- Application Metering
- Inventory Solution reports

Software Management Solution

- Using Software Delivery
- Using Quick Delivery
- Managing software management tasks
- Software Portal
- Managing applications
- Viewing reports

Patch Management Solution

- Patch Management overview
- Software bulletins and updates
- Software Update agent
- Patch Management server tasks
- Patch Management reports

Remote control with pcAnywhere Solution

- About pcAnywhere Solution
- Installing Symantec pcAnywhere Solution and plug-in
- Starting a pcAnywhere session
- Managing a pcAnywhere session
- Configuring pcAnywhere settings

